

DAFTAR PUSTAKA

- Agusta, R. (2019). Pengaruh Sistem Reward Terhadap Work Engagement Di PT. SVU Dengan Keadilan Prosedural Sebagai Variabel Kontrol. *Naskah Publikasi Program Studi Magister Psikologi Profesi*.
- Akhtar, H. (2019). Evaluasi properti psikometris dan perbandingan model pengukuran konstruk subjective well-being. *Jurnal Psikologi*, 18(1), 29. <https://doi.org/10.14710/jp.18.1.29-40>
- Andriany, D. (2016). *Peran perceived organizational support terhadap work engagement dengan self-efficacy sebagai mediator*. Universitas Gadjah Mada.
- Angraeny, Y. M. (2019). *Efektifitas pelatihan kepemimpinan diri untuk meningkatkan Keterikatan Kerja pada staf unit manajemen di PT. XYZ*. <http://eprints.mercubuana-yogya.ac.id/id/eprint/5587>
- Angraeny, Yosie M. (2019). *Efektifitas pelatihan kepemimpinan diri untuk meningkatkan work engagement pada staf unit manajemen di PT. XYZ. Thesis*.
- Anwar, F. (2020). *WHO: Dampak Pandemi Corona Akan Terasa sampai Beberapa Dekade*. Detik Health. <https://health.detik.com/berita-detikhealth/d-5116223/who-dampak-pandemi-corona-akan-terasa-sampai-beberapa-dekade>
- Armstrong, M., & Taylor, S. (2014). *Armstrong's Handbook of Human Resource Management Practice: Edition 13*. Kogan Page.
- Azwar, S. (2017). *Metode penelitian psikologi*. Yogyakarta: Pustaka Pelajar.
- Babcock-Roberson, M. E., & Strickland, O. J. (2010). The relationship between charismatic leadership, work engagement, and organizational citizenship behaviors. *The Journal of Psychology*, 144(3), 313–326. <https://doi.org/10.1080/00223981003648336>
- Bakker, A. (2009). The Peak Performing Organization. In R. J. Burke & C. L. Cooper (Eds.), *The Peak Performing Organization* (pp. 50–72). Routledge. <https://doi.org/10.4324/9780203971611>
- Bakker, A. B., & Demerouti, E. (2008). Towards a model of work engagement. *Career Development International*, 13(3), 209–223. <https://doi.org/10.1108/13620430810870476>
- Bakker, A. B., & Demerouti, E. (2017). Job demands-resources theory: Taking

- stock and looking forward. *Journal of Occupational Health Psychology*.
<https://doi.org/10.1037/ocp0000056>
- Bakker, A. B., Demerouti, E., & Sanz-Vergel, A. I. (2014). Burnout and work engagement: The JD–R approach. *Annual Review of Organizational Psychology and Organizational Behavior*, *1*(1), 389–411.
<https://doi.org/10.1146/annurev-orgpsych-031413-091235>
- Bakker, A. B., & Oerlemans, W. G. M. (2012). Subjective Well-being in Organizations. *The Oxford Handbook of Positive Organizational Scholarship*, 1–31.
<https://doi.org/10.1093/oxfordhb/9780199734610.013.0014>
- Bakker, A. B., Tims, M., & Derks, D. (2012). Proactive personality and job performance: The role of job crafting and work engagement. *Human Relations*, *65*(10), 1359–1378. <https://doi.org/10.1177/0018726712453471>
- Bandura, A. (1997). Self-efficacy: the exercise of control. *Choice Reviews Online*, *35*(03), 35-1826-35–1826. <https://doi.org/10.5860/CHOICE.35-1826>
- Bank Indonesia. (2020). *Hasil Survei Penjualan Eceran*. Bank Indonesia.
- Bukhari, R., & Khanam, S. J. (2015). Happiness and life satisfaction among depressed and non depressed university students. *Pakistan Journal of Clinical Psychology*, *14*(2).
- Bursa Efek Indonesia. (2020). *Permintaan penjelasan terkait dampak pandemik COVID-19 periode Juni 2020, PT. Ramayana Lestari Sentosa Tbk (RALS)*. PT Bursa Efek Indonesia.
- Chandra, D. O., Hubeis, A. V. S., & Sukandar, D. (2015). Kepuasan kerja generasi x dan generasi y terhadap komitmen kerja di Bank Mandiri palembang. *Jurnal Aplikasi Bisnis Dan Manajemen*, *3*(1).
<https://doi.org/10.17358/jabm.3.1.12>
- Coolican, H. (2014). *Research methods and statistics in psychology*. Psychology Press.
- Cummings, T., & Worley, C. G. (2015). Diagnosing In Organizational Development and Change. *Organizational Development and Change*.
- De Meuse, K. P., & Mlodzik, K. J. (2010). A second look at generational differences in the workforce : implications for HR and talent management. *People & Strategy*, *33*(2), 1–7.
- Diener, E. (1984). Subjective well-being. *Psychological Bulletin*, *95*(3), 542–575.
- Diener, E., Emmons, R. A., Larsen, R. J., & Griffin, S. (1985). The satisfaction

- with life scale. *Journal of Personality Assessment*, 49(1), 71–75.
- Diener, E., Lucas, R. E., & Oishi, E. (2005). Subjective well being: the science of happiness and life satisfaction. In C. R. Synder & S. J. Lopez (Eds.), *Handbook of positive psychology* (pp. 63–73). Oxford University Press.
- Diener, E., Lucas, R. E., & Oishi, S. (2018). Advances and open questions in the science of subjective well-being. In *Collabra: Psychology*. <https://doi.org/10.1525/collabra.115>
- Diener, E., Oishi, S., & Lucas, R. E. (2003). Personality, culture, and subjective well-being: Emotional and cognitive evaluations of life. *Annual Review of Psychology*, 54(1), 403–425.
- Diener, E., & Ryan, K. (2009). Subjective well-being: A general overview. *South African Journal of Psychology*, 39(4), 391–406. <https://doi.org/10.1177/008124630903900402>
- Diener, E., Sapyta, J. J., & Suh, E. (1998). Subjective well-being is essential to well-being. *Psychological Inquiry*, 9(1), 33–37.
- Djudin, T. (2013). *Statistika parametrik - Dasar pemikiran dan penerapannya dalam penelitian*. Penerbit Tiara Wacana.
- Doncaster, C. P., & Davey, A. J. H. (2007). *Analysis of variance and covariance*. Cambridge University Press.
- Eddington, N., & Shuman, R. (2008). *Subjective well being (happines)*. Continuing Psychology Education Inc.
- Edition, F., & Noe, R. A. (2010). *Employee Training and Development*.
- Farid, M., & Lazarus, H. (2008). Subjective well- being in rich and poor countries. *Journal of Management Development*, 27(10), 1053–1065. <https://doi.org/10.1108/02621710810916303>
- Forrester: Retail Will See A \$2.1 Trillion Loss Globally In 2020 Due To Coronavirus Pandemic · Forrester*. (n.d.). Retrieved October 9, 2020, from <https://go.forrester.com/press-newsroom/forrester-retail-will-see-a-2-1-trillion-loss-globally-in-2020-due-to-coronavirus-pandemic/>
- Ghozali, I. (2009). *Aplikasi multivariate dengan menggunakan program SPSS*. UNDIP.
- Greenberg, J., & Baron, R. A. (2003). *Behavior in organizations* (Internatio). Pearson Education, Inc.
- Gunawan, L. R. (2018). Hubungan antara s elf-leadership dengan keterikatan

kerja pada driver ojek online skripsi. *Skripsi*.

Hardjana, A. M. (2012). *Training SDM yang efektif*. Kanisius.

Harun, S., Tabak, A., & Arli, Ö. (2017). Consequences of self-leadership: A study on primary school teachers. *Educational Sciences: Theory & Practice*, 17(3), 945–968. <https://doi.org/10.12738/estp.2017.3.0520>

Ho, J., & Nesbit, P. L. (2009). A refinement and extension of the self-leadership scale for the Chinese context. *Journal of Managerial Psychology*, 24(5), 450–476. <https://doi.org/10.1108/02683940910959771>

Hobfoll, S. E., Johnson, R. J., Ennis, N., & Jackson, A. P. (2003). Resource Loss, Resource Gain, and Emotional Outcomes Among Inner City Women. *Journal of Personality and Social Psychology*. <https://doi.org/10.1037/0022-3514.84.3.632>

Houghton, J. D., Dawley, D., & DiLiello, T. C. (2012). the Abbreviated Self-Leadership Questionnaire (ASLQ): a More Concise Measure of Self-Leadership. *International Journal of Leadership Studies*.

Houghton, J. D., & Neck, C. P. (2002). The revised self-leadership questionnaire: Testing a hierarchical factor structure for self-leadership. *Journal of Managerial Psychology*. <https://doi.org/10.1108/02683940210450484>

IDN. (2020). *Indonesia Millennial Report*. IDN Research Institute.

Jazilah, B. (2020). *Analisis pengaruh job demand terhadap work engagement melalui burnout*. 8(2013), 1038–1049.

Juniartika, R., Sari, E. Y. D., & Widiana, H. S. (2020). Efektivitas Pelatihan Kebermaknaan Kerja untuk Meningkatkan Keterikatan Karyawan pada Perawat. *Mediapsi*, 6(1), 26–36. <https://doi.org/10.21776/ub.mps.2020.006.01.4>

Kahn, W. A. (1990). Psychological conditions of personal engagement and disengagement at work. *Academy of Management Journal*. <https://doi.org/10.2307/256287>

Kirkpatrick, D., & Kirkpatrick, J. (2006). *Evaluating training programs: The four levels*. Berrett-Koehler Publishers.

Kolb, A. Y., & Kolb, D. A. (2005). Learning styles and learning spaces: Enhancing experiential learning in higher education. *Academy of Management Learning and Education*. <https://doi.org/10.5465/AMLE.2005.17268566>

- Konradt, U., Andreßen, P., & Ellwart, T. (2009). Self-leadership in organizational teams: A multilevel analysis of moderators and mediators. *European Journal of Work and Organizational Psychology*, 18(3), 322–346.
- Kotzé, M. (2018). The influence of psychological capital, self-leadership, and mindfulness on work engagement. *South African Journal of Psychology*, 48(2), 279–292. <https://doi.org/10.1177/0081246317705812>
- Kristiana, I. F., Fajrianti, F., & Purwono, U. (2018). Analisis rasch dalam utrecht work engagement scale-9 (UWES-9) versi bahasa indonesia. *Jurnal Psikologi*, 17(2), 204. <https://doi.org/10.14710/jp.17.2.204-217>
- Kular, S., Gatenby, M., Chris, R., Soane, E., & Truss, K. (2008). Employee engagement: A literature review. In *Klinische Wochenschrift* (Vol. 64). Kingston University. <https://doi.org/10.1007/BF01757208>
- Leiter, M. P., & Bakker, A. B. (2010). Work engagement: introduction. *Work Engagement: A Handbook of Essential Theory and Research*, 1–9.
- Lockwood, N. R. (2007). Leveraging employee engagement for competitive advantage. *Society for Human Resource Management Research Quarterly*, 1, 1–12.
- Macey, W. H., Schneider, B., Barbera, K., & Young, S. A. (2009). *Employee engagement: Tools for analysis, practice, and competitive advantage*. Blackwell.
- Mäkikangas, A., De Cuyper, N., Mauno, S., & Kinnunen, U. (2013). A longitudinal person-centred view on perceived employability: The role of job insecurity. *European Journal of Work and Organizational Psychology*, 22(4), 490–503.
- Mangkuprawira, T. (2003). *Manajemen sumber daya manusia strategik*. Ghalia Indonesia.
- Manz, C. C., & Sims, H. P. (1990). *Super-leadership*. Berkley Publishing Group.
- Maslach, C., & Leiter, M. P. (1997). *The truth about burnout*. Jossey-Bass.
- Maslach, Christina, & Leiter, M. P. (2008). Early Predictors of Job Burnout and Engagement. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.93.3.498>
- Maslach, Christina, Schaufeli, W. B., & Leiter, M. P. (2001). Job burnout. *Annual Review of Psychology*, 52(1), 397–422. <https://doi.org/10.1146/annurev.psych.52.1.397>
- Mufarrikah, J. L., Yuniardi, M. S., & Syakarofath, N. A. (2020). Peran Perceived

- Organizational Support terhadap Work Engagement Karyawan. *Gadjah Mada Journal of Psychology (GamaJoP)*, 6(2). <https://doi.org/10.22146/gamajop.56396>
- Neck, C. P., & Houghton, J. D. (2006). Two decades of self-leadership theory and research. *Journal of Managerial Psychology*, 21(4), 270–295. <https://doi.org/10.1108/02683940610663097>
- Neck, C. P., & Manz, C. C. (2010). *Mastering self-leadership: Empowering yourself for personal excellence*. Pearson.
- Nitisemito, & A. S. (2001). Manajemen Personalia. In *Bogor: Ghalia Indonesia*.
- Park, N. (2004). The role of subjective well-being in positive youth development. *The Annals of the American Academy of Political and Social Science*, 591(1), 25–39.
- Payne, R. L., & Cooper, C. (2003). *Emotions at work: Theory, research and applications for management*. John Wiley & Sons.
- Payscale. (2016). *PayScale and Millennial Branding Release Third Annual Study on the State of Gen Y, Gen X, and Baby Boomer Workers*.
- Pech, R., & Slade, B. (2006). Employee disengagement: is there evidence of a growing problem? *Handbook of Business Strategy*, 7(1), 21–25. <https://doi.org/10.1108/10775730610618585>
- Perrin, T. (2003). Working Today: Understanding What Drives Employee Engagement. *The 2003 Towers Perrin Talent Report*.
- Proctor, C., Maltby, J., & Linley, P. A. (2011). Strengths Use as a Predictor of Well-Being and Health-Related Quality of Life. *Journal of Happiness Studies*, 12(1), 153–169. <https://doi.org/10.1007/s10902-009-9181-2>
- Qomariyah, N. (2020). *Nasib Ritel Dihantam Pandemi: Pendapat Anjlok, Prospek Buram - Tirto.ID*. Tirto.Id.
- Rajab, B. (2002). Profesionalisme Dalam Peralihan Peradaban. *Jakarta: Gramedia PustakaUtama*.
- Resky Yanti, D. T., Nashori, F., & Faraz, F. (2018). Pengaruh Pelatihan Efikasi Diri terhadap Keterikatan Kerja Perawat Rumah Sakit Umum Daerah di Sulawesi Selatan. *Jurnal Intervensi Psikologi (JIP)*, 10(2), 103–114. <https://doi.org/10.20885/intervensipsikologi.vol10.iss2.art3>
- Rezkisari, I. (2020). *Bappenas: Daya Beli Masyarakat Hilang Capai Rp 362 T /* *Republika Online*. [Republika.Co.Id.](https://republika.co.id/berita/qcbg3k328/bappenas-daya-beli-masyarakat-)

hilang-capai-rp-362-t

- Rivai, V. (2004). *Manajemen sumber daya manusia untuk perusahaan*. PT. Raja Grafindo Persada.
- Robbins, S. P., & Judge, T. A. (2013). *Organizational Behavior 15th Edition*. In *The Curated Reference Collection in Neuroscience and Biobehavioral Psychology*.
- Russell, J. E. A. (2008). Promoting subjective well-being at work. *Journal of Career Assessment*, 16(1), 117–131.
- Saks, A. M. (2006). *Antecedents and consequences of employee engagement*. University of Toronto.
- Santoso, M. A. A. (2020). *psychological capital training to increase work engagement*. 16(1), 581–589.
- Schaufeli, W. B. (2013). What is Engagement? In C. Truss, R. Delbridge, K. Alfes, A. Shantz, & E. Soane (Eds.). *Employee Engagement in Theory and Practice*.
- Schaufeli, W. B., & Bakker, A. B. (2004). *Utrecht work engagement scale*. Departement of Psychology Utrecht University.
- Schaufeli, W. B., & Bakker, A. B. (2010). Defining and measuring work engagement: Bringing clarity to the concept. In A. B. Bakker & M. P. Leiter (Eds.), *Work engagement: A handbook of essential theory and research*. Psychology Press.
- Schaufeli, W. B., Salanova, M., Gonzales-Roma, V., & Bakker, A. B. (2002). The measurement of engagement and burnout: A two sample confirmatory factor analytic approach. *Journal Of Happiness Studies*, 3, 71–92.
- Sihotang, D. H. D. (2015). Pengaruh pelatihan self-leadership dan optimisme terhadap work engagement pada pekerja bagian produksi PT X - Gresik. *Tesis*.
- Sims, H. P. J., & Manz, C. C. (1997). *Company of heroes: Unleashing the power of self leadership*. Wiley.
- Spector, P. E. (2013). *Industrial and organizational psychology*.
- Sugiyono, S. (2012). *Metode penelitian kuantitatif, kualitatif, dan R&D*. Alfabeta.
- Supramono, S., & Haryanto, H. (2003). *Desain proposal penelitian studi pemasaran*. Penerbit Andi.

- Thomas, K. W. (2009). *Intrinsic motivation at work*. Berrett-Koehler Publishers.
- Van den Broeck, A., Vansteenkiste, M., De Witte, H., & Lens, W. (2008). Explaining the relationships between job characteristics, burnout, and engagement: The role of basic psychological need satisfaction. *Work & Stress*, 22(3), 277–294.
- van den Heuvel, M., Demerouti, E., Bakker, A. B., & Schaufeli, W. B. (2010). Personal Resources and Work Engagement in the Face of Change. In *Contemporary Occupational Health Psychology* (pp. 124–150). Wiley-Blackwell. <https://doi.org/10.1002/9780470661550.ch7>
- Variani, D. (2019). *Pengaruh pelatihan transformational leadership supervisor terhadap work engagement bawahan dengan variabel kontrol meaningful work*. Universitas Mercu Buana Yogyakarta.
- Watson, D., Clarck, L. A., & Tellegen, A. (1988). Development and validation of brief measures of positive and negative affect: the PANAS scales. *Journal of Personality and Social Psychology*, 54(6), 1063–1070.
- Wellins, R. S., Bernthal, P., & Phelps, M. (2015). Employee engagement the key to realizing competitive advantage. *Journal of Enterprising Communities: People and Places in the Global Economy*.
- Widhiarso, W. (2014). *Pengategorian data dengan menggunakan statistik hipotetik dan statistik empirik*. Psikologi Universitas Gajah Mada.
- Xanthopoulou, D., Bakker, A. B., Demerouti, E., & Schaufeli, W. B. (2007). The role of personal resources in the job demands-resources model. *International Journal of Stress Management*, 14(2), 121–141. <https://doi.org/10.1037/1072-5245.14.2.121>