DAFTAR PUSTAKA

Agustian, AG. (2012). *Engagement dan Racun Budaya Perusahaan*. http://www.esq-news.com/2012/07/11/engagement-dan-racun-budaya-perusahaan/ (diakses 3 Oktober 2015).

Avey, J. B., Wernsing, T. S., & Luthans, F. (2008). Can positive employees help positive organizational change? *The Journal of Applied Behavioral Science.* 44(1), 48-70.

Azwar, S. (2007). *Reliabilitas dan Validitas*. Yogyakarta: Pustaka Pelajar.

Azwar, S. (2012). *Penyusunan Skala Psikologi.* Yogyakarta: Pustaka Pelajar.

Bakker, A, B., & Demerouti, E. (2008). Towards a model of work engagement. Career Development International. *International Journal of Career Management.* 13(3), 209-223.

Bakker, A. B., Schaufeli, W. B., Leiter, M. P., & Taris, T. W. (2008). An emerging concept in occupational health psychology. Work and Stress. *The Journal of Work engagement.* 22(3), 187–200.

Bakker, Arnold. B., & Leiter, Michael. P. (2010). *Work engagement: A handbook of essential theory and research*. New York: Psychology Press.

Bakker, A.B. (2011). An evidence-based model of work engagement. Current Direction in Psychological Science. *Journal of the Association for Psychological Science*. 20(4), 265–269.

Bakker, A.B., & Sanz-Vergel, A.I. (2013). Weekly Work Engagement and Flourishing: The Role of Hindrance and Challenge Job Demands. *Journal of Vocational Behavior*. 83(2), 397-409.

Bakker, A.B., & Xanthopoulou, D. (2013). Creativity and Charisma Among Female Leaders: The Role of Resources and Work Engagement. *The International Journal of Human Resource Management*. 24(14), 2760–2779.

Carr, A. (2004). *Positive Psychology: The Science of Happiness and Human Strengths.* New York: Brunner-Routledge.

Chartered Institute of Personel and Development. 2006. *Reflection on Employee Engagement: Change Agenda*. London: CIPD (Online) Available: http://www.cipd.co.uk/NR/rdonlyres/E8C71850-FB75-4CAB-901B-00D2363F311E/0/reflempengca.pdf (diakses 11 oktober 2016).

Ciccarelli, S. K., & Meyer, G. E. (2006). *Book of Psychology*. New Jersey: Pearson Education Inc.

Corporate Leadership Council (2006). *Attracting and Retaining Critical Talent Segments: Building a Competitive Employement Value Proposition.* http://jeg.org.sa/data/modules/contents/uploads/infopdf/921.pdf/ (diakses 11 Oktober 2016).

Drenth, Pieter J.D., Thierry, Henk & Wolff, Charles J.D. (1998). *Handbook of work and organizational psychology: vol. 4. organizational psychology, 2 edition*. Sussex: Psychology Press Ltd.

Federman, Bard. (2009). *Employee Engagement: A Road For Creating Profits, Optimizing Perfomance, And Increasing Loyalty*. San Fransisco: Jossey Bass

Federici, R. A., & Skaalvik, E. M. (2011). Principal Self-Efficacy and Work Engagement: Assessing a Norwegian Principal Self-Efficacy Scale. *Journal Of Social Psychology of Education*. 15(3), 295–320.

Fredrickson, B. L. (2001). The Role of Positive Emotions in Positive Psychology: The Broaden-and-Build Theory of Positive Emotions. *Journal of American Psychologist, 56(3),* 218-226.

Gallup. (2004). *Study Engaged Employees Inspire Company Innovation*. Gallup Management Journal. http://gmj.gallup.com/content/24880/Gallup-Study-Engaged-EmployeesInspire-Company.aspx (diakses 11 Oktober 2016)

Ghufron, M. N., & Risnawita, S. R. (2010). *Teori - Teori Psikologi*. Yogyakarta: Ar-ruz Media Group.

Ginnis. (1995). *Kekuatan Optimisme*. Jakarta: Mitra Utama.

Hadi, Sutrisno. (1989). *Metodologi Research Jilid I & II*. Yogyakarta : Andi Offset.

Hadi, Sutrisno. (2001). *Metodologi Research Untuk Penulisan Paper, Skripsi, Thesis dan Disertasi, Jilid III*. Yogyakarta : Andi Offser.

Hakanen, J. J., Bakker, A. B., & Schaufeli, W. B. (2006). Burnout and Work Engagement Among Teachers. *Journal of School Psychology*. 43(1), 495-513.

Huselid, M.A. (1995), The Impact of Human Resource Management Practices on Turnover, Productivity, and Corporate Financial Performance. *Academy of Management Journal*, 38(3), 635-672.

Kahn, W. A. (1990). Psychological Conditions Of Personal Engagement And Disengagement At Work. *Academy of management journal*. 33(4), 692-724.

Kerley, B. (2014). *Optimism as a Step Into Hope*. http://www.billkerley.com/perspna-growth/ (diakses 5 Oktober 2015).

Kreitner, R., & Kinicki, A. (2004). *Organizational Behavior. (Fifth Edition)*. New York : McGraw Hill.

Lockwood, N. R. (2007). *Leveraging Employee Engagement for a Competitive Advantage: HR's Strategic Role*. USA: Society for Human Resource Management.

Lopez & Snyder, C.R. (2003). *Positive Psychological Assessment a Handbook of Models & measures*. Washington, DC: APA.

Macey & Schneider. (2008). The Meaning of Employee Engagement. *Journal of Industrial and Organizational Psychology*. 1(1), 3-30.

Medlin, Bobby & Green, Kenneth W. (2008). *Enhancing Performance Through Goal Setting, Engagement, And Optimism*. USA. Emerald Group Publishing Limited.

Othman, N., Ghazali, Z. & Ahmad, S. (2013). Resilience and Work Engagement: A Stitch to Nursing Care Quality. Paper Presented at 3rd International Conference on Management, Hydro Hotel, Penang, Malaysia. ISBN: 978-967-5705-11-3.

Perrins, Tower. (2003). *Working Today: Understanding What Drives Employee Engagement*. http://www.towersperrin.com/tp/getwebcachedoc?webc=hrs/usa/2003/200 309/tal nt2003.pdf (diakses 6 Oktober 2015)

Rachman, E. & Savitri, S. (2011). *Membebaskan Diri Dari "Mental Block"*. http://female.kompas.com/read/2011/06/24/20390562/Membebaskan.Diri. dari.Mental.Block. (diakses 11 Oktober 2016)

Robbins, Stephen P. (2003). *Perilaku Organisasi, Jilid 2*. Jakarta: PT. Indeks Kelompok Gramedia.

Robinson, D, Perryman, S,dan Hayday, S. (2004). *The Drivers of Employee Engagement. IES Report 408*. Brighton: Institute for Employment Studies.

Saks, A.M. (2006). Antecedents And Consequences Of Employee Engagement. *Journal of Managerial Psychology*. 21(7), 600-619.

Sandy, Nusatria & Suharnomo. (2011). *Employee Engagement : Anteseden dan Konsekuensi Studi pada Unit CS PT. Telkom Indonesia Semarang*. http://eprints.undip.ac.id/32106/1/Jurnal_Sandi_Nusatria.pdf (diakses 11 Oktober 2016)

Suryabrata. (1993). *Metode Penelitian*. Jakarta: CV Rajawali

Schaufeli, W.B., Salanova, M., González-Romá. V., & Bakker, A.B. (2002). The Measurement of Engagement and Burnout: A Confirmatory Factor Analytic Approach. *Journal of Happiness Studies*. 3(1), 71-92.

Schaufeli, Wilmar B., & Bakker, Arnold B. (2004). Job Demands, Job Resources, and Their Relationship with Burnout and Engagement: A Multi-Sample Study. *Journal of Organizational Behavior*. 25(2), 293-315.

Schaufeli, Taris & Bakker, A.B. (2006). *Dr Jekyll or Mr Hyde? On The Differences Between Work Engangement and Workaholism*. USA and UK: Edward Elgard Publishing

Schaufeli, W, B., & Salanova, M. (2008). A Cross-National Study of Work Engagement as a Mediator Between Job Resources and Proactive Behaviour. *The International Journal of Human Resource Management*. 19(1), 116-131.

Schaufeli, W, B. (2011). *Work engagement: a key concept of a positive occupational health psychology ?*. http://www.psihologietm.ro/OHPworkshop/schaufeli_work_engagement_1.pdf (diakses 11 Oktober 2016)

Schulman. P. (1986). Explanatory Style as a Predictor of Productivity and Quitting Among Life Insurance Sales Agents. *Joumal of Personality and Social Psycholog*y. 50(4), 832-838

Seligman, Martin E. P. (1990). *Learned Optimism*. New York: Pocket Books

Seligman, Martin E. P. (1995). The Effectiveness of Psychotherapy The Consumer Reports Study. *Journal of American Psychological Association*. 50(12), 965-974.

Seligman, Martin E. P. (1995). *The Optimistic Child*. Boston–New York: Houghton Mifflin Company

Seligman, Martin E. P. (2002). *Authentic Happiness: Using The New Positive Psychology to Realize Your Potential for Lasting Fulfillment*. New York: Free Press.

Seligman, Martin E. P. (2008). *Menginstal optimisme*. Bandung: CV. Multi Trust Creative Service.

Seligman, Martin E. P., & Peterson, C. (2004). *Character Strengths and Virtues, A Handbook and Classification*. *American Psychological Association*. New York : Oxford University Press.

Seligman, Martin E. P. (2006). *Learned Optimism: How To Change Your Mind and Your Life*. New York: Pocket Books

Snyder, C.R., & Lopez, S.J. (2002). *Handbook of positive psychology*. Oxford University Press.

Steinwall, M.R. (2006). Multimedia Training For Employee Optimism Competencies: Confidence, Control, Self-awareness, snd Success. (*Disertation*). United States : Capella University

Sugiyono. (2001). *Metode Penelitian Administrasi*. Bandung: Alfabeta.

Suma'mur, PK. (1999). *Ergonomi Untuk Produktivitas Kerja*. Jakata: CV Haji Mas Agung.

Super, D. E., (1990). *A Life-span, Life-space Approach to Career Development*. San Francisco: Jossey-Bass.

Suryabrata, Sumadi. (1993). *Metode Penelitian*. Jakarta: CV Rajawali.

Xanthopoulou, D., Bakker, A.B., Demerouti, E. & Schaufeli, W.B. (2009). Work Engagement and Financial Returns: A Diary Study on The Role of Job and Personal Resources. *Journal of Organizational and Occupational Psychology*. 82(1), 183-200.