

## DAFTAR PUSTAKA

- Afsar, B., & Badir, Y. (2017). Workplace spirituality, perceived organizational support and innovative work behavior: The mediating effects of person-organization fit. *Journal of Workplace Learning*, 29(2), 95–109. doi.org/10.1108/JWL-11-2015-0086
- Alam, S. (2007). *Role of Herbals in Drug Delivery System, The Pharma Review*. 6, 106–107.
- Amabile, T. M., & Conti, R. (1999). Changes in the work environment for creativity during downsizing. *Academy of Management Journal*, 42(6), 630–640. doi.org/10.2307/256984
- Amo, B. W., & Kolvoreid, L. (2005). ORGANIZATIONAL STRATEGY, INDIVIDUAL PERSONALITY AND INNOVATION BEHAVIOR. *Journal of Enterprising Culture*, 13(1), 7–20.
- Andriani, R. & E. M. A. S. (2004). Pengaruh Persepsi Mengenai Kondisi Lingkungan Kerja dan Dukungan Sosial terhadap Tingkat Burnout pada perawat IRD RSUD dr. Soetomo Surabaya. *INSAN*, 6(1), 49–67.
- Azwar, S. (2015). *Penyusunan Skala Psikologi* (2nd ed.). Pustaka Belajar.
- Azwar, S. (2016). *Penyusunan Skala Psikologi*. Pustaka Pelajar.
- Birdi, K., Leach, D & Magadley, W. (2016). The Relationship of Individual Capabilities and Environmental Support with Different Facets of Designers' Innovative Behavior. *Journal Product Innovative Management*, 33(1), 19--35.
- De Jong, J., & Den Hartog, D. (2010). Measuring innovative work behaviour. *Creativity and Innovation Management*, 19(1), 23–36. doi.org/10.1111/j.1467-8691.2010.00547.x
- De Jong, J. P. J., & Den Hartog, D. N. (2007). How leaders influence employees' innovative behaviour. *European Journal of Innovation Management*, 10(1), 41–64. doi.org/10.1108/14601060710720546
- Dewi, L. F. A. A., Yuniasanti, R., & Prahara, S. A. (2018). Hubungan Persepsi Terhadap

Lingkungan Kerja Dengan Perilaku Inovatif Karyawan Bagian Penjualan. *Insight: Jurnal Ilmiah Psikologi*, 19(1), 13. doi.org/10.26486/psikologi.v19i1.597

Etikariena, A. (2019). Perbedaan Perilaku Kerja Inovatif Berdasarkan Karakteristik Individu Karyawan. *Jurnal Psikologi*, 17(2), 107. doi.org/10.14710/jp.17.2.107-118

Etikariena, A., & Muluk, H. (2014). Correlation between Organizational Memory and Innovative Work Behavior. *Makara Human Behavior Studies in Asia*, 18(2), 77. doi.org/10.7454/mssh.v18i2.3463

Gailly, B. (2011). *Developing innovative organization: A roadmap to boost your innovation*. Hampshire: Palgrave MacMillan.

Getz, I., & Robinson, A. G. (2003). Getz, I., & Robinson, A. G. *Innovate or Die: Is That a Fact? Creativity and Innovation Management*, 12(3), 130–138.

Hadi, S. (2015). *Metodologi Riset*. Pustaka Belajar.

Idrus, M. (2006). IMPLIKASI IKLIM ORGANISASI TERHADAP KEPUASAN KERJA DAN KUALITAS KEHIDUPAN KERJA KARYAWAN. *Jurnal Psikologi Universitas Diponegoro*, 3(1), 94–106.

Janssen, O. (2000). Job demands, perceptions of effort-reward fairness and innovative work behavior. *Journal of Occupational and Organizational Psychology*, 73(3), 287–302.

Kandampully, J. (2002). Service Management: The New Paradigm In Hospitality. In *Hospitality Press*. Hospitality Press.

McCormick, J. E. dan Tiffin, J. (1974). *Industrial Psychology* (6th ed.). Prentice-Hall of India Private Limited.

McGuirk, H., Lenihan, H., & Hart, M. (2015). Measuring the impact of innovative human capital on small firms' propensity to innovate. *Research Policy*, 44(4), 965–976. doi.org/10.1016/j.respol.2014.11.008

Messmann, G. (2012). Development of a measurement instrument for innovative work behaviour

as a dynamic and context-bound construct. *Human Resource Development International*, 15(1), 43–59.

Nitisemoto, A. S. (2014). *Manajemen Personalia*. Ghalia Indonesia.

Pieterse, A. N., Van Knippenberg, D., Schippers, M., & Stam, D. (2010). Transformational and transactional leadership and innovative behavior: The moderating role of psychological empowerment. *Journal of Organizational Behavior*, 31(4)(609–623).

Robbins, S. P. (2001). *Perilaku Organisasi: Konsep, Kontroversi, Aplikasi*. Prenhallindo.

Robbins, S. P. (2003). *Prinsip-Prinsip Perilaku Organisasi*. Erlangga.

Sarwono, Sarlito, W. (2005). *Psikologi Lingkungan*. PT. Gramedia Grasindo.

Scott, S. G., & Bruce, R. A. (1994). Determinants of Innovative Behavior: A Path Model of Individual Innovation in the Workplace. *Academy of Management Journal*, 34(3), 580–607.

Sedarmayanti. (2009). *Tata Kerja dan Produktivitas Kerja*. CV. Mandar Maju.

Sedarmayanti. (2014). *Sumber daya manusia dan produktivitas kerja*. Mandar Maju.

Sedarmayanti. (2017). *Perencanaan dan Pengembangan Sumber Daya Manusia*. Refika Aditama.

Slameto. (2010). *Belajar dan faktor-faktor yang Mempengaruhinya*. PT Rineka Cipta.

Spohrer, J. & Maglio, P. P. (2008). The Emergence of Service Science: Toward Systematic Service Innovations to Accelerate Co-Creation of Value. *Production and Operations Management*, 17(3), 238–246.

Sugiyono. (2015). *METODE PENELITIAN KUANTITATIF, KUALITATIF, DAN R&D*. Alfabeta.

Thakur, R. & Hale, D. (2013). Service innovation: A comparative study of U.S. and Indian

service firms. *Journal of Business Research*, 66(8), 1108–1123.

Yean, T. F., Li, H., Sajjad, N., Wang, Q., Ali, A. M., Khaqan, Z., Amina, S., Agarwal, U. A., Datta, S., Blake-Beard, S., Bhargava, S., Fauzia, S., Budiningsih, I., Djaelani, A., Ahmad, M., Visagie, S., Rene, R. P. A., Gliddon, D. G., Mote, G., ... Nijenhuis, K. (2015). Impact factors for innovative work behavior in the public sector: the case of the Dutch Fire Department. *Personality and Individual Differences*, 5(1), 208–230.