

DAFTAR PUSTAKA

- Azwar, S. (2016). Penyusunan skala psikologi (edisi 2). Yogyakarta : Pustaka Pelajar. ISBN : 979-9289-08-4f.
- Aprilyanti, S. (2017). Pengaruh usia dan masa kerja terhadap produktivitas kerja. *jurnal Sistem Dan Manajemen Industri*, 1(2), 68.
- Astuti, W. &. (2008). Hubungan antara kepribadian hardiness dengan burnout pada guru sekolah dasar. *Journal Insight*, 1(20), 220. https://repository.up.ac.za/bitstream/handle/2263/64096/LaPlaca_How_2018.pdf?sequence=1
- Bakker, A. B., & Demerouti, E. (2009). The crossover of work engagement between working couples. *Journal of Managerial Psychology*, 24(3), 220–236. <https://doi.org/10.1108/02683940910939313>
- Bowling, N. A., Eschleman, K. J., & Wang, Q. (2010). A meta-analytic examination of the relationship between job satisfaction and subjective well-being. *Journal of Occupational and Organizational Psychology*, 83(4), 915–934. <https://doi.org/10.1348/096317909X478557>
- Dewi, L., & Nasywa, N. (2019). Faktor-faktor yang mempengaruhi subjective well-being. *Jurnal Psikologi Terapan Dan Pendidikan*, 1(1), 54. <https://doi.org/10.26555/jptp.v1i1.15129>
- Diener. (2009). The science of well-being: The collected works of Ed Diener. In New York: Springer (Vol. 37). <http://link.springer.com/10.1007/978-90-481-2350-6>
- Diener, E., Oishi, S., & Lucas, R. E. (2015). National accounts of subjective well-being. *American Psychologist*, 70(3), 234–242. <https://doi.org/10.1037/a0038899>
- Diener Ed. (2009). The Science of Well-Being: The Collected Works of Ed Diener. Notes, 1–6. <https://doi.org/10.1007/978-90-481-2350-6>. ISBN : 978-90-481-2349-0.
- Eddington, N., Ph, D., & Shuman, R. (2008). *Subjective well-being (happiness) “Happiness and misery depend as much on temperament as on fortune.”* 858, 1–16. https://www.texcpe.com/html/pdf/f1/2019/FLSWB.pdf?fbclid=IwAR36a75EprTRj5l5bN42iLaUiZUQz9sm0MHDU_GzIMO9A76gUd1a8PqL6Pg
- Fyana, L., & Rozali, Y. A. (2018). Perbedaan burnout ditinjau dari jenis kelamin pada karyawan bank abc. *Jurnal Psikologi*, 962(9), 1–8.

- Hori, N., & Chao, R.-F. (2019). The impact of surface acting, deep acting and emotional exhaustion on subjective well-being in the employees of food and beverage industries. *International Journal of Organizational Innovation*, 11(4), 215–228. <http://search.ebscohost.com/login.aspx?direct=true&db=bth&AN=136521061&site=ehost-live>
- Jelita Caroline Inaray, Olivia S. Nelwan, V. P. K. L. (2016). Pengaruh kepemimpinan dan motivasi kerja terhadap kinerja karyawan pada pt. amanah finance di Manado. *Jurnal Berkala Ilmiah Efisiensi*, 16(2), 459–470.
- Jesika, S., & Astika, Y. W. (2020). Analisis sistem penggajian karyawan pada Pt. Suzuki Finance Muara Bungo. *Ekopendia*, 5(2), 58–67. <http://journal.stkipypmbangko.ac.id/index.php/ekopendia/article/view/369>
- Kotu, V., & Deshpande, B. (2019). Data Exploration. *Data Science*, 39–64. <https://doi.org/10.1016/b978-0-12-814761-0.00003-4>
- Kuntari, C. M. I. S. R. (2015). Hubungan antara work-family enrichment dengan work engagement pada perawat wanita. *Jurnal Psikologi Ulayat*, 2(1), 407–417. [https://doi.org/https://doi.org/10.24854/jpu12015-35](https://doi.org/10.24854/jpu12015-35)
- Kusriyani, T., Minarsih, M. M., & Paramita, P. D. (2016). Pengaruh konflik peran, kelelahan emosional dan kepuasan kerja terhadap intensitas turnover yang dimediasi komitmen organisasi pada dinas pasar kota Semarang. *Journal of Management*, 02(02), 1–7. <http://www.nomos-eibrary.de/10.5771/9783845276175/das-2-3-2-modell>
- Lee, Y. H., R. Richards, K. A., & Washburn, N. S. (2020). Emotional intelligence, job satisfaction, emotional exhaustion, and subjective well-being in high school athletic directors. *Psychological Reports*, 123(6), 2418–2440. <https://doi.org/10.1177/0033294119860254>
- Leiter, M. P., & Maslach, C. (1988). The impact of interpersonal environment on burnout and organizational commitment. *Journal of Organizational Behavior*, 9(4), 297–308. <https://doi.org/10.1002/job.4030090402>
- Maslach, C., & Jackson, S. E. (1981). The measurement of experienced burnout. *Journal of Organizational Behavior*, 2(2), 99–113. <https://doi.org/10.1002/job.4030020205>
- Maslach, C., Schaufeli, W. B., & Leiter, M. P. (2001). Job Burnout. *Annual Reviews in Psychology*, 52(1), 397–422.
- Mérida-López, S., & Extremera, N. (2017). Emotional intelligence and teacher burnout: A systematic review. *International Journal of Educational Research*, 85(March), 121–130. <https://doi.org/10.1016/j.ijer.2017.07.006>

- Miranda, D. (2013). Strategi coping dan kelelahan emosional (emosional exhaustion) pada ibu yang memiliki anak berkebutuhan khusus. *Jurnal Psikoborneo*, 1(2), 64–71.
- Nuzulia, S., & Nursanti, H. D. (2012). Hubungan optimisme dengan subjective well-being pada karyawan outsourcing pt bank rakyat indonesia cabang Cilacap. *Intuisi : Jurnal Psikologi Ilmiah*, 4(2), 69–73. <https://doi.org/10.15294/intuisi.v4i2.13333>
- Oerlemans, W. G. M. (2011). *Subjective well-being in organizations. September*. <https://doi.org/10.13140/2.1.1145.4723>
- Oktari, Shelmy & Prahara, sowanya ardi. (2021). Jurnal psikohumanika. *Jurnal Psikohumaniora*, 13(2), 25–38. <https://doi.org/DOI: https://doi.org/10.31001/j.psi.v13i2.1409>
- Pamungkas, E. A., Astuti, K., & Yuniasanti, R. (2021). *Systematic literature review tentang jenis intervensi : upaya meningkatkan subjective well-being sistematic literature review on types of intervention : efforts to improve subjective well-being*. 2009, 129–137.
- Pavot, W., & Diener, E. (2008). The satisfaction with life scale and the emerging construct of life satisfaction. *Journal of Positive Psychology*, 3(2), 137–152. <https://doi.org/10.1080/17439760701756946>
- Putri Anggia & Meita Santi Budiani. (2012). Pengaruh kelelahan emosional terhadap perilaku belajar pada mahasiswa yang bekerja. *Penelitian Psikologi*, 1(2), 1–20.
- Rakhman, M., Tantama, F., & Situmorang, N. Z. (2018). Gambaran subjective well-being anak perempuan pada komunitas rumah belajar indonesia bangkit (rbib) di yogyakarta mauludy. *seminar nasional dan call for paper : “community psychology” sebuah kontribusi psikologi menuju masyarakat berdaya dan sejahtera*, 1–27. <https://doi.org/ISBN : 978-600-18323-2-5>
- Sari, W., Supriyati, & Purnama, R. (2018). Hubungan stress kerja dengan turnover intention pada karyawan perusahaan pembiayaan PT . FIF Group. *Journal of Psychology*, 1(1), 15–26. <http://ejournal.radenintan.ac.id/index.php/anfusina/article/viewFile/3636/2408>
- Scollon, D. (2003). Subjective well-being is desirable, but not the summum bonum. Interdisciplinary Workshop on Well-Being, May, 1–20.
- Setiyo Utomo. (2019). Pengaruh beban kerja dan stres kerja terhadap kinerja karyawan pada Pt. Mega Auto Central Finance Cabang Di Langsa. *Parameter*, 4(2). <https://doi.org/10.37751/parameter.v4i2.37>

- Talahatu, I. (2018). Kelelahan emosional terhadap motivasi kerja pegawai pada PT. PLN Persero Wilayah Maluku dan Maluku Utara. *Jurnal Minds: Manajemen Ide Dan Inspirasi*, 5(2), 173. <https://doi.org/10.24252/minds.v5i2.6233>
- Widyaputra, K. A., & Dewi, A. . S. K. (2018). Pengaruh motivasi intrinsik terhadap kepuasan kerja dan kinerja karyawan pada Pt Bussan Auto Finance. *E-Jurnal Manajemen Universitas Udayana*, 7(1), 85. <https://doi.org/10.24843/ejmunud.2018.v7.i01.p04>
- Won-Moo Hur, Tae Won Moon, S.-J. H. (2015). The effect of customer incivility on service employees' customer orientation through double-mediation of surface acting and emotional exhaustion. *Journal of Service Theory and Practice*, 25(4), 394–413. <https://doi.org/http://dx.doi.org/10.1108/JSTP-02-2014-0034>
- Wulansari, E. G. (2020). Stres kerja dengan produktivitas kerja karyawan di PT Politama Pakindo Ungaran. *Jurnal Psikologi Perseptual*, 5(1), 1. <https://doi.org/10.24176/perseptual.v5i1.5002>
- Zaki, H., & Marzolina. (2016). Pengaruh beban kerja dan kompensasi terhadap turnover intention melalui kepuasan kerja pada karyawan PT. Adira Quantum Multifinance cabang Pekanbaru. *Jurnal Tepak Manajemen Bisnis*, 8(3), 1–23. <https://jtmb.ejournal.unri.ac.id/index.php/JTMB/article/view/5598/5229>