

CHAPTER V

CONCLUSION AND RECOMMENDATION

This chapter would discuss about the conclusion and recommendation of the research. All the result of the objectives would perform in this chapter. Then, the recommendation would be given to people for references, guiding material and people would receive the advantages of this product, they were the next relevant researcher, book designers and supervisors in textile company.

5.1 Conclusion

This sub-chapter showed the result of the research questions as stated in chapter one. They were students' target needs, the designed material and the appropriateness of the designed materials. This research was focused on speaking skill which should be mastered by the supervisors since they were working on the company that always received foreign customers. The results of need analysis were divided into three categories, as follows; learners' needs, learners' wants and learners' lack of. Based on the analysis had been conducted by the researcher. The supervisors needed to have a tool to help the learning English, and they wanted to have a tool which was efficient and practical to be learned and carried out. Otherwise, they were lack of English vocabulary/expressions since the material they ever learned did not have big contribution on their job.

Another result was about the designed material. The designed material was created based on the analysis of the learners. It was also considering the characteristics of the adult learners, criteria of good book, an approach and method. The handbook entitled an oral English handbook for supervisors in textile company contained five topics, such as; 1) greetings and introduction, 2) describing product 3) telephoning 4) procedure text 5) giving directions. The handbook had revised three times from the experts' judgment.

The appropriateness of the materials was considering the assessment of some people who had important role to evaluate the product. they were expert judgment, Human Resource Department who handled the supervisors and the

supervisors. Based on the evaluation questionnaires showed the handbook was appropriate and it was categorized as a good material considering the given scores.

5.2 Recommendation

Recommendation would be used to people who had relation in English teaching, book designer, another relevant researcher and supervisors.

This research was recommended to English teaching because English has some branches such General English, Business English etc. Some academic fields of ESP would learn business English could use this book as a supplementary material to teach English.

This book was recommended for book designers and next relevant researcher to get inspiration. Comparing the book was also could be done by book designers and next relevant researcher.

An oral English handbook for supervisors in textile company could be beneficial for supervisors to learn English, since this book was designed for supervisors in textile company which was considering their needs, lack and wants.

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